

NO MORE NO-AUTH DENIALS

Authorization Manager

Obtain. Many hospitals have manual prior authorization and pre-certification processes that are time-consuming and not always consistent and effective. AccuReg Authorization Manager reduces denials, write-offs, and labor costs by automatically auditing scheduled, pre-registered, and registered accounts for authorization and pre-certification requirements specific to payer, service, and procedure. AccuReg Authorization Manager automatically requests and obtains authorizations electronically by using EDI transactions from participating payers and, for an additional fee, automated payer website retrieval. When electronic retrieval is not possible, registrars receive instructions on how to obtain the authorization. When a requirement is identified or an authorization is obtained, the registrar is prompted with a real-time alert which remains present in their AccuReg work queue until resolved.

Enforce. If a required authorization code has not been captured by the end of registration, the registrar receives a real-time, high priority alert and an automated email and/or text notification is sent to the designated supervisor. To further enforce compliance, all unresolved alerts escalate into fatal errors which are tracked in individual registrar performance metrics.

The Results

- ✓ Decrease denials and write-offs
- ✓ Improve speed of registration
- ✓ Reduce labor costs
- ✓ Avoid retroactive authorization appeal battles

Enable your teams to be consistent and effective in obtaining prior authorizations and pre-certifications.

Features:

- ✓ *Authorization Requirement Detection*
- ✓ *Automated and Manual*
- ✓ *Electronic Authorization Request and Retrieval*
- ✓ *Real Time Alerting*
- ✓ *Specific Next Step Resolution Instructions*
- ✓ *Auditing with Real-Time, High-Priority Alerts*
- ✓ *Integrated Workflow*
- ✓ *Fatal Error Escalation*
- ✓ *Electronic Submissions Notice of Admissions*



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AccuReg Authorization Manager Allows You To Prevent Unnecessary Write-Offs And Retroactive Authorization Appeals.

Authorization Requirements Detection. Audits scheduled, pre-registered, and registered accounts to detect authorization and pre-certification requirements specific to payer, service, and procedure.

Automated and Manual. Runs automatically against accounts according to business rules or manually against an account that falls outside of those business rules.

Electronic Authorization Request and Retrieval. Automatically requests and obtains authorizations electronically by using EDI transactions from participating payers and, for an additional fee, automated payer website retrieval. When electronic retrieval is not possible, registrars receive instructions on how to obtain the authorization.

Real-Time Alerting. Once AccuReg Authorization Manager identifies a requirement or obtains an authorization, the registrar is prompted with an “Authorization Required” or “Authorization Obtained” real-time alert which remains present in their AccuReg work queue until resolved.

Specific Next-Step Resolution Instructions. Real-time alerts provide specific instructions on what to do next to resolve the issue, including what and where to key the authorization, a website link or phone number to make a manual request, and user-defined instructions to deal with payer disputes or justification requests.

Auditing with Real-Time, High-Priority Alerts. Automatically audits for unresolved issues and if a required authorization code has not been captured by the end of registration, a real-time, high-priority alert is sent to the registrar and an automated email and/or text notification is sent to the designated supervisor.

Integrated Workflow. All of the AccuReg solutions are integrated into a single, intuitive, web-based user interface that enforces quality registrations and collections in a central, exception-based workflow.

Fatal Error Escalation. All unresolved “Authorization Required” warnings escalate to “Authorization Failure” errors which are tracked in individual performance metrics.

Electronic Notice of Admissions. Automatically sends Notification of Admissions, when required, to payers who support the transaction electronically.

We empower patient access teams
to drive revenue cycle results.



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