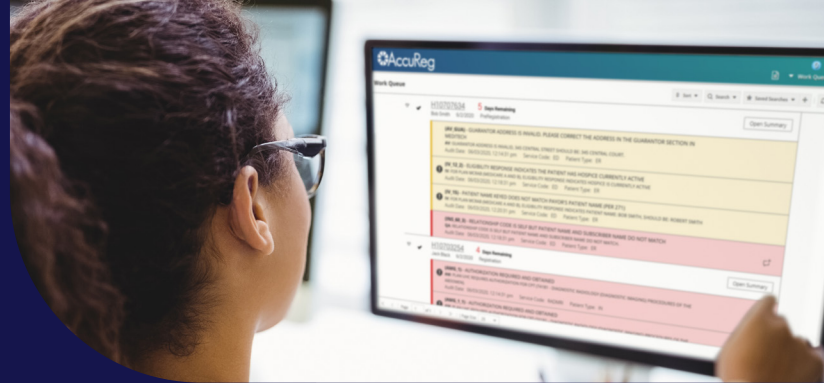


Automated Pre-Registration Workflow

Expedited pre-registration. Visibility into scheduled patients.



“AccuReg Pre-Registration Workflow helps us manage our schedule by building in logic that automatically routes accounts to the appropriate pre-service area without having to do anything manually. Our staff knows, at a glance, what needs to happen to the account to clear it before ever contacting a payer or patient. It affords us a bird’s-eye view of upcoming procedures and allows us to adjust logic on the fly to accommodate surges and changes in the schedule.”

Joseph Ames, Senior Director of Patient Access
UAB Medical Center/Guidehouse

Features

- Automated assignment of scheduled patients for pre-registration
- Integrated registration feed
- Distribution of accounts across patient access teams
- Comprehensive, customizable view of schedule for all pending/approved/denied scheduled patients
- Real-time work queue updates, status prioritization and sorting by payer and status
- Input for custom messaging and notes

Outcomes

- Review and prepare pre-registrations using an integrated system of worklists
- Eliminate manual printed scheduling and management intervention in pre-registration
- Enable complete pre-registration via telephone
- Reduce wait times and improve patient satisfaction by completing pre-registration before scheduled service
- Complete eligibility verification and quality assurance prior to service
- Improve communication across patient access teams
- Get paid faster!

Eliminate time-consuming manual pre-registration processes.

Many hospitals still manage pre-registration for scheduled patients using manual, paper-based processes. And while patient access managers may have a list of incoming patients, they often do not have visibility into the pre-registration status of scheduled patients. This directly contributes to the errors that create costly denials and loss of revenue, but this can be avoided.

Automate pre-registration of scheduled patients.

With the AccuReg Pre-Registration Workflow queue, your pre-registration team uses a dashboard integrated with your ADT or scheduling system to manage pre-registrations for your scheduled and ordered patients, providing a comprehensive view of all pending, approved and denied scheduled patients.

All incoming patients are divided into work queues based on customized logic you create to:

- Route patients to the appropriate pre-access teams to obtain necessary information before pre-registering occurs
- Then instruct patient access staff on what patients to pre-register first

Based on the rules you create, scheduled patients are then routed to the right patient access team members for expedited pre-registration.

AccuReg Pre-Registration Workflow helps you prevent errors instead of having to manage them. As a result, you eliminate costly rework and corrections, increase staff efficiency, expedite patient intake and improve patient satisfaction.

Automate your pre-registration workflow to gain control and visibility into your schedule and route pre-access requirements to the appropriate teams.

Improve efficiency by eliminating manual processes and intervention from patient access management.