Automate Medical Necessity Checks.
Prevent Unnecessary Write-Offs and Labor Costs.

Decrease medical necessity denials and write-offs with real-time screening and alerts.

Check. Medical necessity denials cost hospitals millions of dollars each year due to write-offs and wasted time spent researching and appealing denials. EngageCare ABN Manager reduces medical necessity denials by automating medical necessity checks, providing staff with alerts of ABN requirements, generating custom ABN forms and auditing for completion.

Automate. ABN Manager receives a data feed of scheduling information, automatically checks ICD-10 procedures using a daily-maintained library of medical necessity rules for Medicare and many commercial payers, and notifies patient access staff when an ABN is required. In circumstances that do not fall within an automated workflow during scheduling/pre-registration,

a manual check can be performed with user-friendly coding tools that make it easy for non-coders to check for medical necessity in a matter of seconds.

Generate. When an ABN form is needed, registrars receive a real-time alert in their AccuReg work queue and an ABN form with estimated cost based on your chargemaster is generated. For hospitals documenting within their ADT/HIS system when a signed ABN form has been obtained, AccuReg ABN Manager audits that data to ensure completion. If a required ABN form has not been obtained by the end of registration, the registrar receives a real-time, high priority alert and an automated email and/or text notification is sent to the designated supervisor.

> "The customer service is wonderful. Sometimes I am not even sure of what I am really wanting (how to suggest an edit or something along those lines) and they figure out a solution for me!"
>
> *CHRISTY SMITH*
> *Registration Supervisor, Greater Regional Medical Center*

Capabilities

- Automated and Manual Capabilities
- Real-Time, High-Priority Alerts of ABN Requirements
- Custom ABN Forms
- ICD-10 General Equivalence Mapping
- Daily Updates
- NCDs and LCDs
- Inpatient Only Warnings
- Frequency Warnings
- Threshold Alerts
- Resolution Failure Escalation
- Custom Code Aliases
- Integrated Workflow
- Reports and Dashboards

Outcomes

- Decrease Medical Necessity Denials
- Decrease Write-Offs
- Avoid Labor Cost Associated with Appeals
- Increase Staff Efficiency and Effectiveness

AccuReg®

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